

# How to complete Applicant Volunteer 16-17 yrs registration – Republic of Ireland



### This guide will cover:

- Preparing to register
- Creating a profile on JustGo
- How to purchase Applicant Volunteer 16-17 yrs Membership
- What happens next ...



## Before you begin...

- We recommend you:
  - Copy or take a photo of your completed and witnessed ID Validation form
    - The link to download your ID Validation form is included in the registration email you received, or you can access it at Specialolympics.ie/volunteer-forms
  - Have your parent/guardian complete your Parental Consent form either in paper format or via Docusign
  - Have your emergency contact details to hand
  - Take a passport sized, head and shoulders photo of yourself for your Digital (Membership) Pass
  - Prepare the name and contact details of two individuals who will provide a reference for you
    - They must be over 18 years old, resident within the island of Ireland, have a contact number within the island of Ireland, are not a parent or family member, know you at least 12 months
  - Copy or take a photo of your Sport Ireland or Sport Northern Ireland accredited Safeguarding certificate if you have one
    - If you do not have Sport Ireland or Sport Northen Ireland accredited Safeguarding, you can sign up for an SOI Safeguarding course at a later stage

Please note: A Sport Ireland or Sport Northern Ireland accredited Safeguarding 1 qualification is required in order to volunteer with Special Olympics Ireland

• Copy any relevant sport qualification you may have



### When you are ready to proceed ...

- Click on the link to JustGo in your registration email
- Alternatively, navigate to <u>www.specialolympicsireland.justgo.</u> <u>com</u>
- Click 'Sign Up'





## Create your profile

### • Enter your personal details

Special Olympics Ireland			
Sign Up			
First Name	Last Name		
Email Address			
Contact Number			
Date of Birth			
Day \$	Month		



## Create your profile

### • Create a **username**

- JustGo will populate this field with your email address
- Create a **password**
- Enter your current address

Password Address			0	The password should be a minimum of 8 characters in length. Password must contain: • a minimum of 1 letter(s) [a -z   A - Z] • a minimum of 1 numeric character(s) [0 - 9] • a minimum of 1 special character(s) e.g. @#\$%^&*().
Country				
Ireland			~	
Address Line 1				
Address Line 2				
Town	County	Post Code		



## Create your profile

### Select 'Volunteer' under "In what capacity are you registering with Special Olympics Ireland?"

#### Select options:

- Volunteer if you are interested in volunteering in a Club or at Events
- Athlete if you are joining a SOI Club as an athlete or if you are a parent / guardian registering an athlete on their behalf.
- Special School / Service Staff if you are an employee or acting on behalf of School or Service that runs Special Olympics Programme
- 4. Inclusive Club Member member of an inclusive club registered with Special Olympics Ireland

In what capacity are you registering with Special Olympics Ireland?



- Choose 'Club', 'Event' or 'Both' under "Are you interested in volunteering for a Club or an Event?"
- If you choose 'Event', skip to the slide titled 'Corporate Volunteer'

### **Volunteer section**

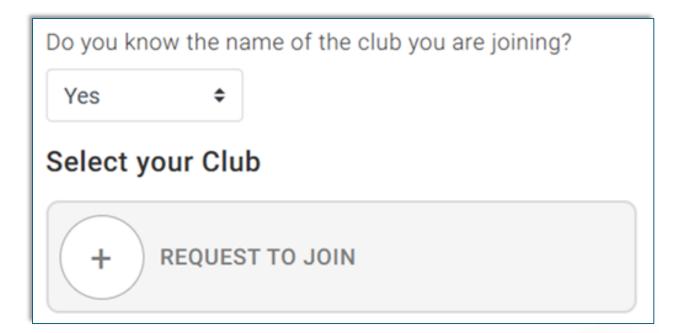
Are you interested in volunteering for a Club or an Event?

Club	\$
Club	
Event	
Both	 





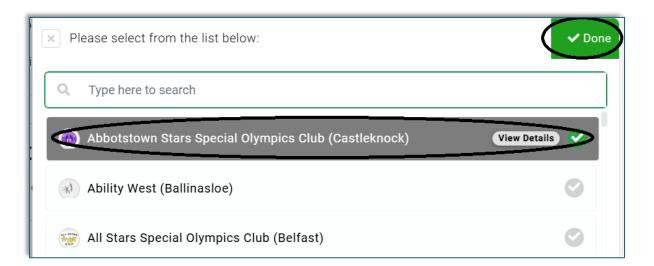
- Answer **'Yes'** or **'No'** to **'**Do you know the name of the club you are joining?**'**
- If you know your club's name, click 'Request to Join'
- If you select '**No**' we will contact you, when you have completed your volunteer application





## Select your club

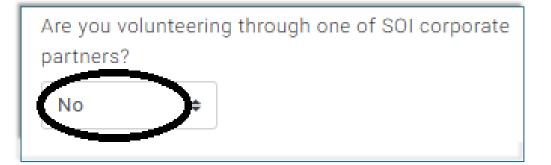
- Search or scroll to find your club
- Click to select your club's name
- Click 'Done' in the top right corner





**Corporate Volunteer** 

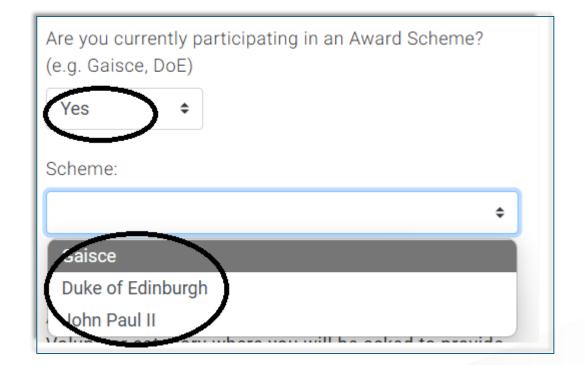
• Select '**No**' under 'Are you volunteering through one of SOI corporate partners?"





## Award Scheme

• If you are volunteering as part of an award scheme, choose the scheme





### Click 'Sign Up'

#### Note!

After you click "Sign Up", please select Applicant Volunteer category where you will be asked to provide the rest of required information to continue your Volunteer Application process.

You will also receive an email asking you to confirm your email address and containing instructions should you require support with the registration process

Special Olympics Ireland is a sports organisation for people with an intellectual disability from the age of 4 years old.

Intellectual disability means a significantly reduced ability to understand new or complex information and to learn and apply new skills (impaired intelligence). This results in a reduced ability to cope independently (impaired social functioning), and begins before adulthood, typically before the age of 18, with a lasting effect on development.

> By clicking on Sign Up you agree to JustGo's Terms and Conditions of Use

To learn more about how JustGo protects your personal data please also read our Privacy Policy

Sign Up



## **Communication Preferences**

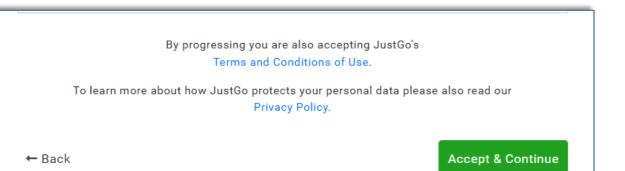
- Select how we can contact you about our work
- You can choose more than one method

Agreements & Opt-ins	
← Back	
Communication Preferences	^
Special Olympics Ireland Communications We would love to keep you updated about our work and let you know how you can help transform lives through sport. We may also keep you updated by post. You can opt-out or change your preferences at any time by unsubscribing or contacting us at preferences@specialolympics.ie.	
Select how you wish to be contacted below:  Email Phone SMS	



### **Privacy Statement**

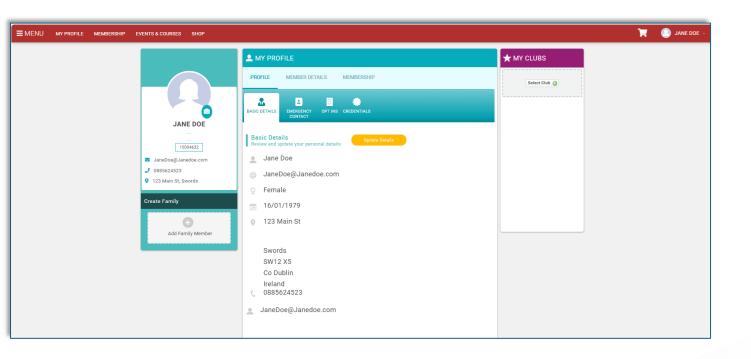
- Read our data privacy statement
- Scroll to 'Accept & Continue' at the bottom of the statement





- Your profile will open onscreen
- If you selected a club it will be displayed under '*My Clubs*'

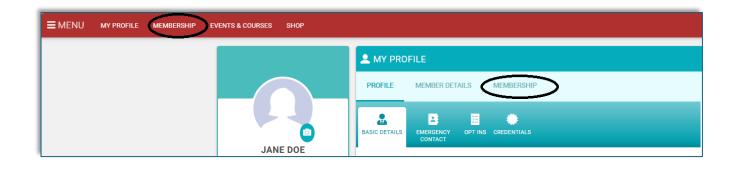
Note: by default a region will added to your profile





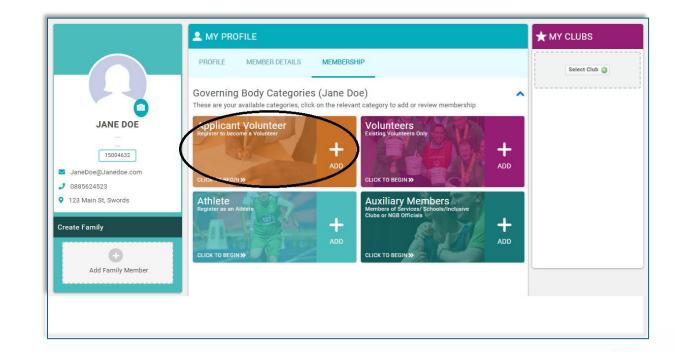
## **Complete Applicant Volunteer application**

• Click '*Membership*' either on the red bar at the top of the screen or under '*My Profile*'



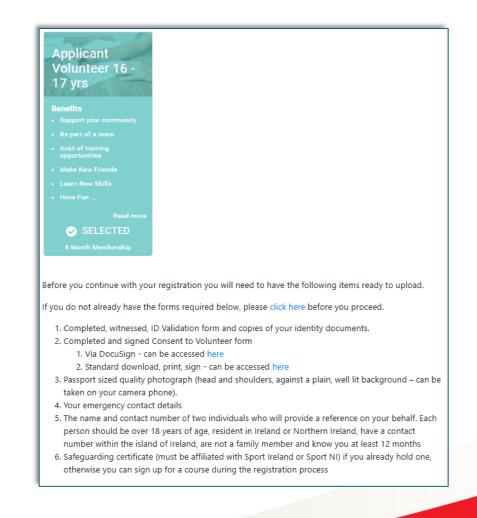


### Click 'Applicant Volunteer'





- Ensure you have gathered all information listed
- Scroll down to continue



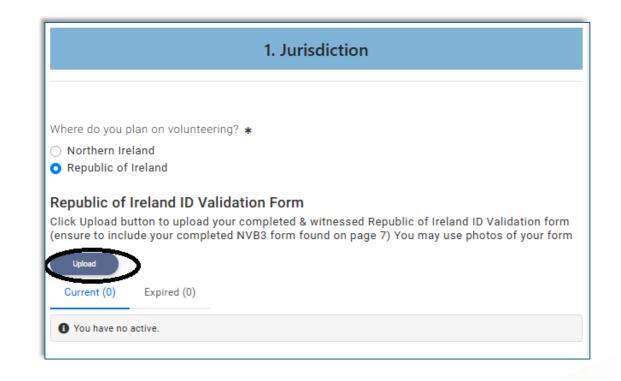


• Click '*Republic of Ireland*' to choose the jurisdiction where you plan on volunteering

Vhere do you plan on	volunteering	? *		
🔿 Northern Ireland				



 Click 'Upload' to submit your completed and witnessed 'Republic of Ireland ID Validation Form'



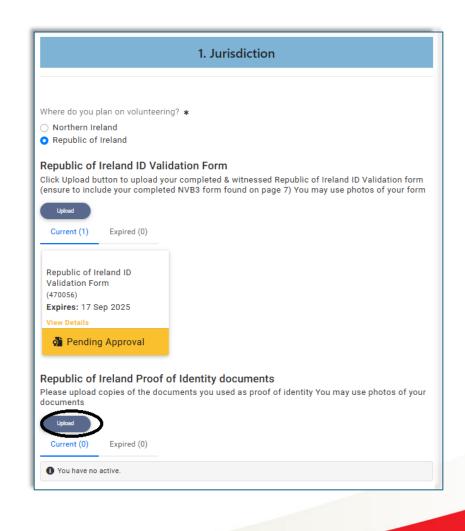


- Click the grey box displaying 'Drag file(s) here or click to upload' to submit your Republic of Ireland ID Validation form
- As they are required by the National Vetting Bureau, ensure you submit:
  - Page **1**
  - Page **2**
  - Completed NVB3 form
- Click 'Save' in the top right corner

Republic			
	of Ireland ID Va	alidation Form	
OVERVIEW			
Start date			
18/03/20	025	<b></b>	
Expiry date	e		
17/09/20	025	曲	
	i completed pages	s of your signed and witnessed form	
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-	upload page 1 and	top right corner.	<u>له</u>
/ou must Jpload	upload page 1 and	top right corner. d page 2. mFormpage1.docx	



- Your '*Republic of Ireland ID Validation form*' credential is displayed Pending Approval
- When your application is submitted, we will process all Pending Credentials
- Click 'Upload' to upload your 'Republic of Ireland Proof of Identity Documents'





- Select '**Yes**' under "Are you under 18?'
- Tick the documents you will submit
- The documents submitted must:
  - Total 100 points

×	Setup credential	✓ Sat	10
	OVERVIEW		
	Start date		
	18/03/2025		
	Expiry date		
	17/09/2025		
	Proof of Identity		
(	your identity. A list of acceptable doct Bureau is below. Each item on the list Yes + 1. Uploaded documents should t 2. Please ensure images are clear a legible. 3. <u>AT LEAST ONE DOCUMENT MUS</u>	carries a score. Detal a <u>minimum</u> score of 100. nd all information must be	
	ADDRESS. 4. It is mandatory for all applicat	ts over 18 to provide at least	
	one form of photographic ID.	a ore to to provide at least	
	<ol> <li>Tick the documents you will uple upload them into the section pr</li> </ol>		
	List of acceptable proofs of identity only) *	tick to select (under 18 years	
4	100 - Birth Certificate 100 - Passport	$\mathbf{N}$	
		rincipal confirming attendance	



- Click on the grey box displaying 'Drag file(s) here or click to upload' to submit your identity documents
- Upload all required documents
- Click 'Save' in the top right corner

× Setup credential				Save
ROI - Proof of Identity				
OVERVIEW				
Start date				
19/03/2025	曲			
Expiry date				
18/09/2025	曲			
Proof of Identity				
You as an applicant are requin your identity. A list of accepta Bureau is below. Each item or	able docum	ents from the Natio		
Yes • 1. Uploaded documents 2. Please ensure images ar legible. 3. <u>AT LEAST ONE DOCUM</u> ADDRESS.	e clear and	all information mu	st be	
4. It is mandatory for all	applicants	over 18 to provid	e at least	
one form of photogra				
<ol> <li>Tick the documents you upload them into the se</li> </ol>			and then	
List of acceptable proofs of only) *	identity, ti	ck to select (under	18 years	
100 - Birth Certificate				
100 - Passport 100 - Written statement	hy the Brin	cinal confirmina	attendance	
at educational institution				
Upload your birth ce	ertificat	е		
No record found.				
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### Click 'Upload' to submit your Parental Consent form

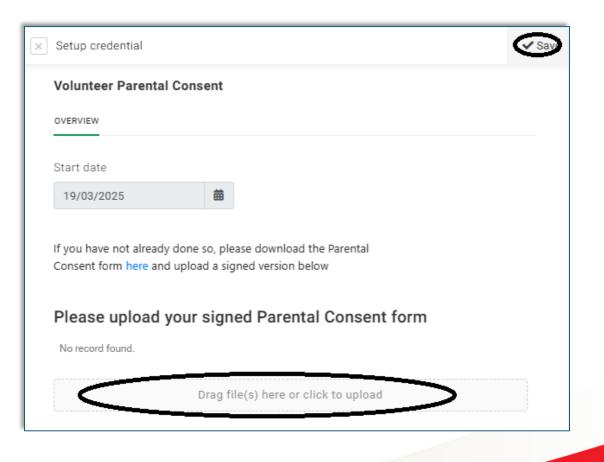




 Click on the grey box displaying 'Drag file(s) here or click to upload' to submit your Parental Consent form

Note: This is not your NVB3 form

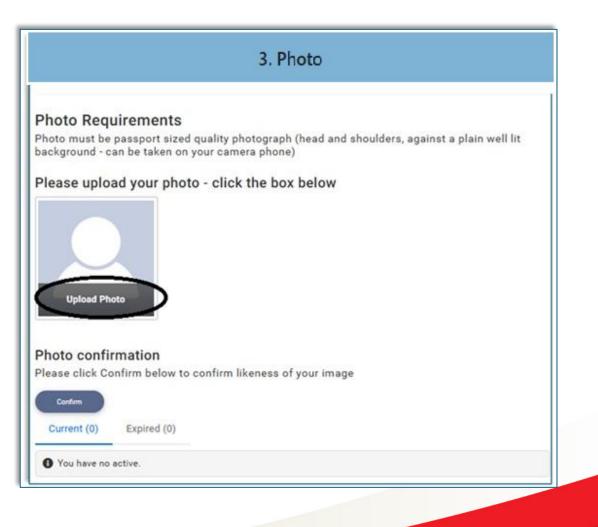
Click 'Save' in the top right corner





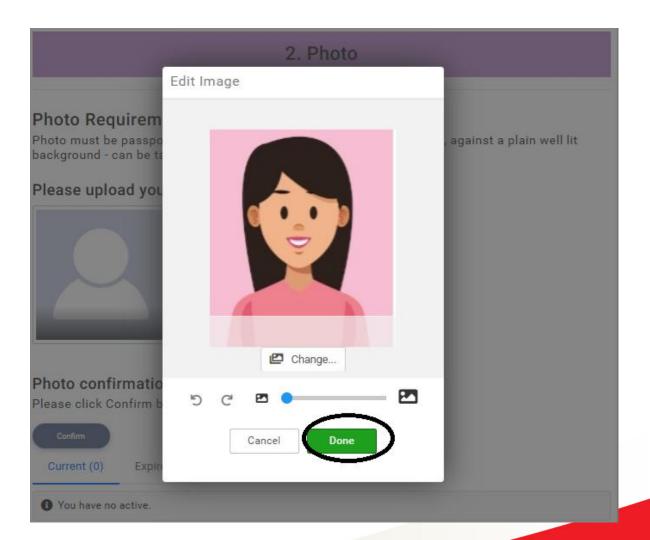


- Click 'Upload Photo' to submit your photo for your Membership pass (Digital Pass)
  - Hover over the photo to see 'Upload Photo'
- Your photo must be:
  - Passport style
  - Head and Shoulders
  - Against a plain well lit background





- Drag the photo to centre it
- You can manipulate the photo by:
  - Rotation
  - Zoom
- Click '*Done*' when you photo meets requirements





### • Click to '*Confirm*' the photo you uploaded is an accurate image of you

#### Photo Requirements

Photo must be passport sized quality photograph (head and shoulders, against a plain well lit background - can be taken on your camera phone)

#### Please upload your photo - click the box below



#### Photo confirmation

Please click Confirm below to confirm likeness of your image



Expired (0)

1 You have no active.



- Tick to:
  - Confirm the photo uploaded is an accurate likeness of you
  - Confirm that the uploaded photo meets passport quality requirements
- Click 'Save' in the top right corner

×	Setup credential
	Volunteer Photo
	OVERVIEW
	Start date
	28/02/2025
(	I confirm that the uploaded photograph is an accurate likeness of me *
	I confirm that the uploaded photograph meets passport quality requirements *



### References

- You must submit the contact details of two referees, who:
  - Are over 18 years of age
  - Are not a parent or family member
  - Reside in Ireland or Northern Ireland
  - Have a contact number within the island of Ireland
  - Know you at least 12 months
- Click 'Add 1<sup>st</sup> Reference' then click 'Add 2<sup>nd</sup> Reference' to submit details

#### 4. References

You are required to add the name and contact phone number of two individuals who will provide a reference on your behalf. Each person should be over 18 years of age, resident in Ireland or Northern Ireland, have a contact number within the island of Ireland, are not a family member and know you at least 12 months.

### 



- Enter referee contact details
- Click 'Save' in the top right corner
- Repeat for Volunteer 2<sup>nd</sup> Reference

	$\sim$
Setup credential	✓ Save
Volunteer 1st Reference	
OVERVIEW	
Start date	
28/02/2025	
You are required to add the name and contact number of an individual who will provide a reference on your behalf. They should be over 18 years of age, resident in Ireland or Northern Ireland, have a contact number within the island of Ireland, are not a spouse or family member and know you at least 12 months	
Full Name *	
Fill Jolles	
Email Address	
Contact Number *	
0881234567	
Relationship to you \star	
Employer ¢	
	OVERVIEW         Start date         28/02/2025         You are required to add the name and contact number of an individual who will provide a reference on your behalf. They should be over 18 years of age, resident in Ireland or Northern Ireland, have a contact number within the island of Ireland, are not a spouse or family member and know you at least 12 months         Full Name *         Phil Jones         Email Address         Contact Number *



## **Emergency Contact**

• Enter your emergency contact details

5. Emergency Contact				
Emergency Contact				
First name <b>*</b>	Last name <b>*</b>			
Email address				
Contact number \star	Relationship <b>*</b> Parent \$			

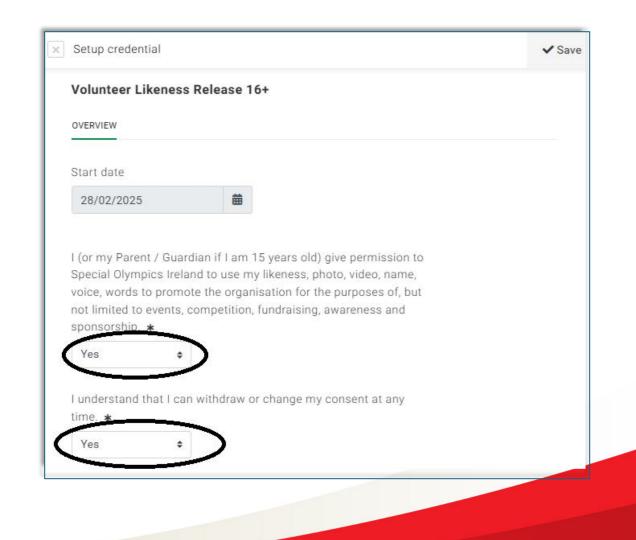


Click 'Add' to advise us regarding the use of your likeness





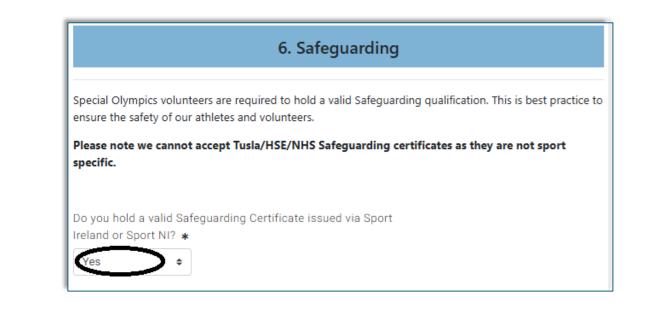
- Answer 'Yes' or 'No' to indicate your preference on SOI use of your likeness
- Answer 'Yes' or 'No' to indicate you understand that you can withdraw or change your consent at any time
- Click 'Save' in the top right corner







- All SOI volunteers must hold a valid Sport Ireland or Sport Northen Ireland Safeguarding 1 qualification
- If you have an existing valid Safeguarding certificate answer 'Yes' to submit the certificate
- If you do not have a Safeguarding certificate answer 'No', you will be given an opportunity to sign up for a course after you submit your volunteer application





## Click 'Upload' to submit your Safeguarding certificate

Special Olympics volunteers are required to hold a valid Safeguarding qualification. This is best practice to ensure the safety of our athletes and volunteers.

Please note we cannot accept Tusla/HSE/NHS Safeguarding certificates as they are not sport specific.

Do you hold a valid Safeguarding Certificate issued via Sport Ireland or Sport NI?



Upload Safeguarding Certificate(s) Click upload to upload your Safeguarding Certificate (s)



Current (0) Expired (0)

You have no active.



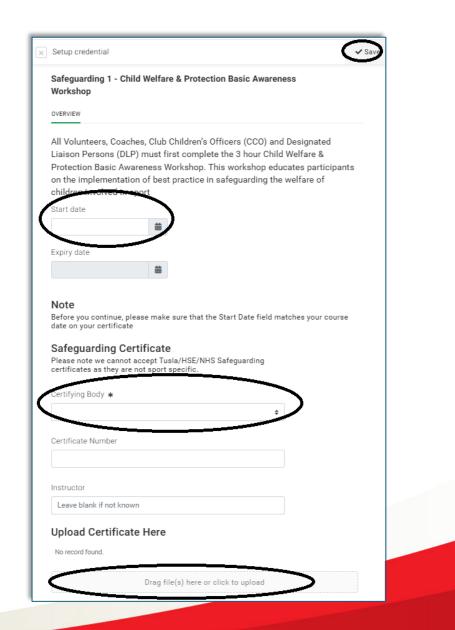
# • Click to select the certification you wish to submit

Select a credential type	
Credential Category	
All	\$
Q Type here to search	
Designated Safeguarding Children's Officer (DSCO) (NI)	Ø
Safeguarding 1 - Child Welfare & Protection Basic Awareness Workshop	Ø
Safeguarding 2 - Club Children's Officer	Ø
Safeguarding 3 - Designated Liaison Person	Ø
Safeguarding Children & Young People Workshop (NI)	Ø



### Enter the date of your course as the 'Start Date'

- The expiry date of your certificate will fill automatically
- Complete required fields
- Ensure all information on your certificate is clearly visible in the photo submitted
- Click 'Save' in the top right corner





- If you hold a Sports Qualification in any SOI sport, select 'Yes'
- Click '*Upload*' to submit your qualification





- Click to select the relevant qualification
- You can filter using Credential Category if you wish
- You may need to scroll to see all qualifications

Select a credential type	
Credential Category	
All	\$
Q. Type here to search	
ASQ Level 1 Award in Coaching Golf	0
ASQ Level 2 Certificate in Coaching Golf	0
Athlete Code of Ethics & Good Practice	0
Athlete Leadership Mentor Training	0
Athletics Leader Course / Leader In Running Fitness	0
Athletics-AAI Level 3/IAAF Level IV	0
Athletics-Assistant Coach Course	0
Athletics-Assistant Coach or Athletics Leader Course	0
Athletics-Level 1 Course / Athletics Coach	0
Athletics-Level 2 Course	0
Athletics-Official-Introduction Level-Field Events	0



- Enter all required details
- Submit proof of your qualification
- Click 'Save' in the top right corner

tup credential	✔ Save
hletics-Level 2 Course	
ERVIEW	
ead Coach	
art date	
鎆	
te Completed	
rtifying Body *	
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ertification Name (if different from selected)	
pires	
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structor Name	
pload proof	
lo record found.	



• Click '**Agree**' to read and agree to SOI's Volunteer Agreement



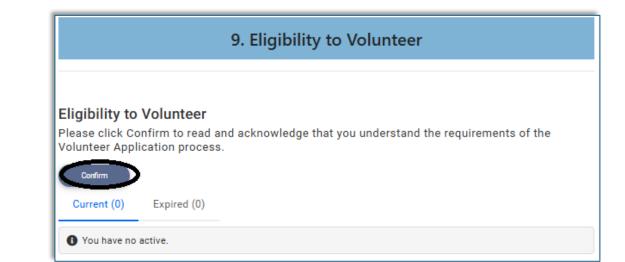


- Click to confirm you have read and understood the volunteer agreement
- Click the link to read the 'SOI Code of Conduct'
- Confirm that you have read and agree to abide by the code of conduct
- Click 'Save' in the top right corner

#### Setup credential Save 14 CONCERNS AND COMPLAINTS 14.1 Volunteers are encouraged to speak to the staff member that they are working with on an activity/event or project, i.e. their SOI contact person, when they feel unsure about anything they are asked to undertake. 14.2 If any volunteer has a complaint, it should be addressed initially by the SOI contact person. 14.3 If the matter is not resolved to the volunteer's satisfaction, they may raise the matter to the relevant Regional or Department Director, who will try to resolve at this informal stage. You can contact us via our feedback form on our website, in writing or by telephone. 14.4 Our process encourages resolution through informal means. However, if you remain dissatisfied, and having completed the steps above (145.2 & 145.3), you may submit a formal complaint in writing, briefly describing what your complaint is about stating relevant dates and times, if applicable. We ask that this complaint is submitted using the Special Olympics Ireland's Complaint Form which will be sent directly to you. 14.5 If a complaint is made against a volunteer then, after investigation, the volunteer has the right to be informed of the nature of such a complaint. A senior member of staff will take appropriate action I have read and understood the above provisio signing I agree to adhere to them. I consent to the ssind ny personal data for the purposes of SOI Code of Cond ad SOI Code of Conduct and agree to abide by it.



 Click 'Confirm' to acknowledge that you understand the requirements of the Volunteer Application Process





- Tick to confirm you understand that you must complete the full registration process prior to attending any SOI Club or Event
- Click 'Save' in the top right corner

×	Setup credential	✓ Save
	Volunteer Forms	
	OVERVIEW	
	Start date	
	28/02/2025	
(	I understand that I am required to complete the full registration process, including upload of my photo (all ages) as well as Safeguarding training (all ages) , Vetting (over 16), Parental Consent (under 18) before I am eligible to volunteer with Special Olympics. <b>*</b>	



## Finish & Submit application

- Click '*Finish*' to submit your application
  - You may need to scroll
- Ensure you complete the 'checkout' process
  - There is no charge



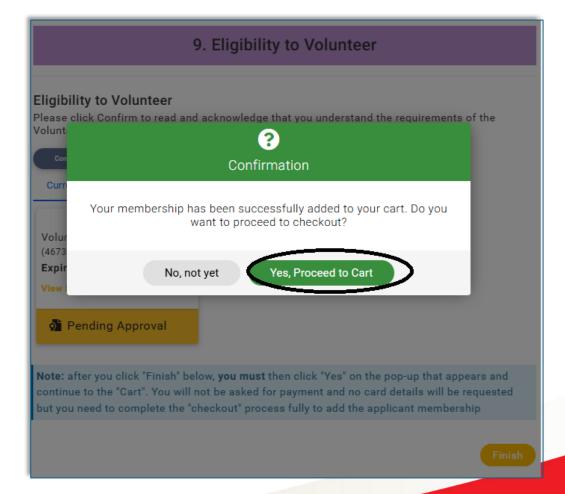


 If you do not complete the *Checkout*' process your application will not be submitted for processing



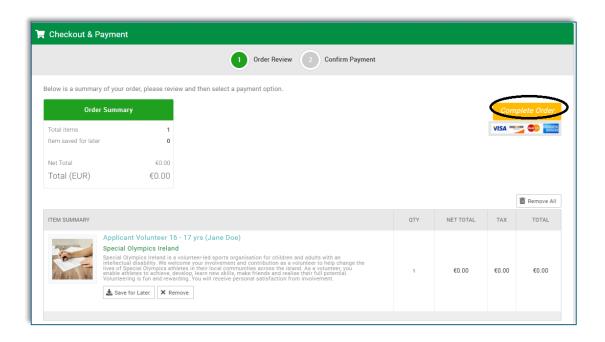
## Checkout

### • Click 'Yes, Proceed to Cart'



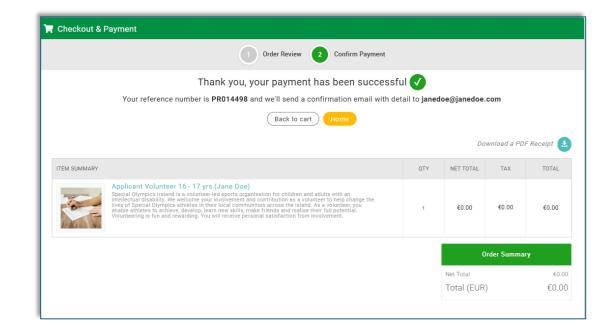


- Click 'Complete Order'
- There is no charge involved





- You will receive an onscreen Payment is successful message
- You will also receive an email with the subject 'Special Olympics Ireland Membership Confirmation'





- The Volunteer department will begin to process your application
- If all your documents are in order you will receive an email from the National Vetting Bureau asking you to complete vetting
- If your documents are not in order, you will receive an email from the volunteer department with further instructions
- If you do not have a Safeguarding qualification, you will be contacted with steps on signing up to a course
- If you have any questions, please contact volunteers@specialolympics.ie