

# Downloading your Digital Pass to your phone



#### This guide will cover:

- How to log in
- How to download your Digital Pass to your Apple or Google Wallet on your phone



#### **Digital Pass**

- A Digital Pass will replace your membership card
- It is accessed on your smartphone
- It can be downloaded at any stage of the process
- It does **not** indicate that you are eligible to volunteer
- Having a Digital Pass gives a status update at a particular point in time
- The pass will ensure that live vetting and safeguarding information can be accessed at your club or at an event



### Log into your **JustGo** account using your membership id/username and password





### Once logged in, click on the **'Profile'** tab





#### Click on the 'Credentials' tab

## You may need to click '**More'** to see the '**Credentials'** tab





 Choose 'Volunteer Registration' under Credential Category

<b>Credentials</b> Below is a list of all your active, pending and expired credentials
+ Add Credentials
Credential Category
Volunteer Registration 🗧
Relevant All Active Pending Approval Expired
Awaiting Referral Awaiting Response
Inactive Pending Conditions
CR007163 Volunteer Induction Volunteer Registration ACTIVE Starts 21/09/2005 Ends 31/12/2099
CR029330 Eligibility to volunteer Volunteer Registration ACTIVE Starts 07/11/2022 Ends 31/12/2199



### **Eligibility Credential**

- You will have one of the following credentials
  - Eligibility to Volunteer
  - Eligibility to Volunteer at Events
  - Eligibility to Volunteer U16
  - Eligibility to Volunteer at Events only U16

Note: If you do not have one of these credentials on your profile you are not Eligible to volunteer and should refer to the last slide



- Click the 'Eligibility' credential on your profile
- If the credential is Green and states '**Active'** you are eligible to volunteer
- Skip to the slide titled 'Add Pass'

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- Click the '**Eligibility**' credential on your profile
- If the credential is Orange and states 'Inactive Pending Conditions' you can proceed to download your Digital Pass but you must refer to the final slide as you are not eligible to volunteer





#### Add Pass

• Click '**Add Pass**' below start date to download your pass

× Setup credential			
Eligibility to volunteer		Active	
OVERVIEW REQUIREMENTS			
CR029330			
Start date			
07/11/2022	曲		
Add Pass			



#### Download

- Choose 'G Pay | Save to Phone' for Android phones
- Choose 'Add to Apple Wallet' for Apple phones





#### **Download Pass**

## Follow the onscreen instructions to add your pass to your Digital Wallet



#### Access your pass on your phone

- Open the 'Wallet' App on your phone
- Your pass will be green and titled Special Olympics Ireland
- Tap to open





### **Digital Pass**

- Your Pass will display your Eligibility to Volunteer
- An 'Active' status means you can volunteer
- An 'Inactive Pending Conditions' status means that you cannot volunteer and should follow the instructions on the last slide
- Your Digital Pass will update automatically if your status changes





#### Eligibility Credential is Inactive Pending Conditions

- You cannot volunteer and must complete either vetting and/or Safeguarding to volunteer
- Check with your club or contact volunteers@specialolympics.ie

